



MEET RACHEL Site Administrator

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What does a typical day at Tampia (or now Symes) look like for you?

I don’t know if I have worked a ‘typical’ day at Tampia or Symes in my almost 12 months with Ramelius. Every day throws up new challenges to sink my teeth into and no day looks the same. Some days I can be behind my computer allocating rosters and fielding emails and others I could be on site with contractors organising road repairs or the movement of buildings.

What is your name and job title?

My name is Rachel Osborne and I am a Site Administrator at Symes Gold Mine.

Being a site administrator, strong organisational skills are crucial. What techniques and tools do you use to keep yourself organised?

Lots and lots of lists, reminders, and calendar alerts. I am an avid collector of bright stationery and would be absolutely lost without my myriad of sticky notes.

How would your boss and co-workers describe you?

My amazing boss once described me as ‘annoyingly efficient’ and I think that is perhaps the best description I have ever heard of myself. I would hazard a guess that my colleagues would describe me as efficient, a bit of a perfectionist and a stickler for following procedures.

Could you tell me briefly about your working background? i.e. – how long have you been in the resources sector?

I have had quite a varied working background, from being employed as an office Manager at a panel beating company when I was 18, to working as an IMS Representative and Contracts and Finance Manager in the traffic management industry for 5 years. I’ve also had stints in various local government industries as a pool Manager and town Maintenance Officer. Working at Tampia/Symes is my first foray into the mining industry, and I am loving the challenges and development opportunities it is providing me with.

Tell me about a time at work when you were under a lot of pressure. What was going on? How did you handle that pressure?

The last couple of months have been somewhat stressful with the completion of mining at Tampia and the relocation of infrastructure to Symes. Throw in mobilising a new major contractor to site and I have definitely been under the pump. However, I absolutely thrive on a new challenge and love ‘organising’, so even though it has been stressful, I have had an amazing time and love it when a plan comes together. My key planning initiatives to help with the pressure is to take notes on EVERYTHING, and just to stop and breathe when it feels like nothing is coming together.

Describe a time when a team member came to you with a problem that required your help. What did you do?

I sometimes feel like the mum or school teacher at site because I am the self-designated ‘fixer of things’. As I live locally, I have a good understanding of the limitations and work arounds of industry in rural areas and most times are able to find solutions for issues that arise. When a team member comes to me with a problem, I try to gain a good understanding of whole scenario and present them with several options to resolve it.

Describe a time you set a goal for yourself. How did you ensure that you hit that goal?

After spending 5 years in a very stressful position managing contracts and compliance whilst raising 3 children as a single parent, I felt the need to go in a completely different direction with a more hands on role as a Pool Manager. I committed to completing all the required courses, qualifications and certifications whilst also working full time, and felt a great sense of pride when I gained accreditation 4 months later.

What makes you excited about coming to work at Ramelius?

I love the vibrancy and ever changing nature of mining and Ramelius especially. Being very new to the industry I was reluctant to seek out new challenges and opportunities as I felt that I lacked the appropriate background. I was so excited to find that the management team at Tampia/Symes, with the support of head office, continue to encourage and support me through my professional development. It is so satisfying to come to work and say, "I want to do/learn more" and have supportive colleagues and mentors that provide me with the means to seek out challenges.

What type of work environment do you like best?

I thrive in an environment with diverse and varied roles and tasks. The small team at Tampia/Symes is an ideal place for me as we all 'muck in together' and help each other out so we have exposure to a wider variety of day to day activities.

Off the Record**What types of activities or hobbies do you enjoy outside of work?**

I love spending time with my kids and am honestly scared (as I'm sure they are also) that I will never let them leave home! Weekends and holidays are spent at sport or travelling with the pets in tow, checking out new or old places, or simply hanging out watching a movie together. I'm very much a homebody and love gardening and reading but have recently found a love for hiking, so I'm excited to get out and see a lot more of the world.

What was the best concert that you have attended?

That is a definite tie between Blink 182 (in 2001) and Mumford and Sons (in 2010). Both phenomenal, and both showing my age!



Rachel and her kids at Tampia Gold Mine