



MEET LIZET

Production Engineer

“The positive work culture at Ramelius makes me feel valued, respected, and supported. I feel comfortable and happy in my work environment.”

I felt and feel very lucky to arrive at a place, a new job, in a different country and find people who understand my situation and help me to improve not only with engineering, but with everything involved.

I feel very proud of myself with this big change and the successful development of myself in my position and work, advancing in the mining industry and feeling more confident and comfortable. Now I can say that I know more things and specifications in English that honestly, I don't know the right translation in Spanish haha!

What is your name and job title?

My name is Lizet Castro. I am a Production Engineer at Mt Magnet.

What does a typical day at Mt Magnet look like for you?

A typical day for me at Mt Magnet starts at 5:00am, when I wake up and get ready to drive to site at 5:20am. I arrive at the Galaxy UG office at around 5:30am (it is a short drive from camp to site). At 5:45am, we have the pre-start meeting with Byrnegcut. At 6:00am I organize my day, all my tasks to do and all the requirements for the day/week. My first task is do the daily numbers for the Mt Magnet daily report. At 7:30am we have the tech services meeting, where all the achieved tasks for the past 24hrs are mentioned as well as all of the requirements for the next 24hrs. Depending on the requirements for the day/week, a daily task can be designing a new drill site plan, make a new charge plan, or inspections UG before/after firing or drilling (when required). My day finishes around 5:30pm after ensuring that the night shift crew have all the necessities for completing their job. Most of the time we are in camp again around 6:00pm for dinner, a nice hot shower and (fingers crossed) a good sleep, for starting again the next day.

Tell me about a professional accomplishment at Ramelius that you're most proud of. What was it and what sets it apart?

I will be honest, when I started work with Ramelius, I was scared. I was afraid I wouldn't understand the instructions or tasks well, because of my English and my different degree (Civil Engineering). I remember thinking that numbers are numbers in whatever language, so that won't be a problem, but what happens if I don't do the right things because of misunderstandings.

Describe a time when a team member came to you with a problem that required your help. What did you do?

One day, a team member approached me for help/an opinion. To give my opinion and ideas, I needed to know all the details about the situation, understand all the concerns and clarify what the specific task to achieve was. I asked follow-up questions to gather more information about the problem. I wanted to understand the impact it had on the project, the urgency of the issue, and any potential alternatives or workarounds that had been considered.

I engaged in a collaborative problem-solving approach with the team member. We brainstormed potential solutions and evaluated their feasibility, considering the resources, time constraints, and the overall project requirements. Together, we identified the most viable solution and implemented it, with the necessary resources, tools, and assistance required to address the problem effectively. We presented a final idea/plan of action to our Senior and UG Manager and with their help and guidance, resolved the problem.

Following the implementation of the solution, we tracked the progress, ensuring that the problem had been resolved satisfactorily and sought feedback for potentially similar future situations. This allowed us to identify potential areas for improvement, share insights with the team, and prevent similar issues in the future.

What's the most important lesson you have learned during your time working at Ramelius?

I realised that working as part of a team and collaborating effectively with colleagues using clear and concise communication, is essential and very important for success. Fostering a positive work environment and being adaptable and flexible in response to change, is essential. The pursuit of knowledge and personal development is a lifelong journey. Embracing a mindset of continuous learning allows individuals to stay up to date with industry trends, develop new skills, and adapt to evolving job requirements.

Could you give me an example of a time you faced conflict while working in a team? How did you handle/manage that situation and still fulfil your responsibilities?

It doesn't occur very often (luckily not here), but sometimes working in a team can mean problems and conflict with other team members, or against the problem, because everyone can have their own opinion and different ways to solve things. I think the most important thing is to actively listen, practice good communication, seek common ground, or common goals among the differing viewpoints. If the conflict persists or becomes difficult to manage within the team, consider involving other team members, for learning and growth with the different perspectives, after the conflict is resolved.

What makes you excited about coming to work?

I really like to come to work because I have a supportive and collaborative team. When colleagues are encouraging and helpful, it fosters a sense of camaraderie and makes the workplace more enjoyable. Another important reason is because I think that this work offers new challenges, it can create a sense of enthusiasm and drive, and the prospect of recognition for achievements make me feel that all the efforts are acknowledged and opportunities for growth within the Company and my career are exciting. An important aspect as well, being from overseas, is the positive work culture at Ramelius. It makes me feel valued, respected, and supported. I feel comfortable and happy in my work environment.

What personality traits do you prefer among employees?

Always a person with a positive attitude, is helpful and makes things easier. It is a very difficult question, but I think a good employee isn't afraid to share their knowledge and ideas, but at the same time, needs adaptability and flexibility to listen with an open mind. Employees need good communication and to be able to work well with others, cooperate, and contribute positively to a team environment.

How would you pitch Ramelius to a friend?

I am very grateful with Ramelius, because they gave me my first opportunity to work and grow in my degree in Australia. When I most needed it, I received a lot

of support, and they understood my needs. I often hear that you are just a number for a company, however I haven't felt like that in all my time with Ramelius.

Off the Record

What types of activities or hobbies do you enjoy outside of work?

An activity that I do with some colleagues at work, which is very fun, is pottery class every Tuesday. I find it a good way to de-stress and share different connections with my colleagues.

In my week off, I love to share 100% of my time with my daughter Emma, and because of her young age, every day can be different or not as planned! We enjoy going to the park, walking the dogs, and visiting friends. We also have our dance hour at home, go to parties and enjoy camping.

What was the last gift you gave someone?

The last gift I gave was to my mother, my first mud that I made in my pottery class at Mt Magnet, a couple of weeks ago.

